

REOPENING FOR EVENTS

We look forward to welcoming you back safely to the Warwickshire Event Centre in the very near future.

We continue to keep abreast of Covid-19 developments including the government's ongoing roadmap for reopening and safe return to events from **June 21st 2021 onwards**.

We await the outcome of the government review but in the meantime, we want to make sure that everyone feels safe and secure when they return to the Warwickshire Event Centre, working together to protect us all at the venue.

Each event has individual requirements and we continue to work closely with event organisers and partners to make sure that together, we continue to deliver safe events. Risk assessments, have been completed and reviewed as appropriate and we are committed to working safely together to protect us all.

The Warwickshire Event Centre is:



Accredited with the Visit England 'We're Good to Go' industry charter mark. This verifies that the venue meets government and industry Covid-19 guidelines, ensuring processes are in place to maintain cleanliness and aid social/physical distancing to reopen.



Adhering to national and local government guidance and laws, as well as venue and industry specific requirements to work in a Covid-19 Secure way during the pandemic.



Continuing to review and update completed risk assessments – Framework for running events safely.



Staying COVID secure.

Here is an outline of the additional Covid-19 secure measures you may expect to see in place when you visit the Warwickshire Event Centre.

We have been working to the industry 'All Secure Standard'. This outlines what measures exhibition organisers, and venues need to put in place to ensure the health and safety of all visitors, exhibitors, and event personnel in response to Covid-19.



We have looked carefully at how we operate and have put together the following information to communicate what we have done, and will do, to ensure that the Covid-19 secure measures we have in place are practical, effective and in line with best practice for the industry.

These measures should provide you, our customers, with the assurance and confidence you need to attend an event.

For simplicity they have been grouped into 5 categories;



Social
Distancing



Food &
Beverage



Cleaning &
Hygiene



Protect &
Detect



Communication

SOCIAL DISTANCING



We may have to continue to enforce social distancing measures in which case we will have the following safe measures in place throughout your visit:

- Safe distancing, 1+ metre distance adhered to where possible.
- Wearing face masks, protective screening where appropriate.
- Avoiding close personal contact including hand shaking.
- One-way systems in place with directional signage, barriers & floor markings.

We will also ensure there is increased space within the catering areas to support social distancing. Toilet facilities will be modified to accommodate social distancing measures.

FOOD & BEVERAGE



Our Catering Team have reviewed our hospitality offering, and will ensure that these are all provided in line with the latest government guidance. All our menus have been updated to provide a range of tasty grab and go options as well.

If necessary, we will provide additional catering facilities around the venue to help maintain social distancing. We have identified areas where we need to physically separate visitors from our staff and installed new hygiene screens where required.

Where possible all transactions for food and beverage will be cashless transactions.

Queuing and one-way systems will be in place.

All our food preparation areas will be regularly inspected to ensure that safety measures are in place and being adhered to.

CLEANING & HYGIENE



Hand sanitisers have been installed and we encourage visitors to use these and wash their hands frequently.

Where possible ventilation will be increased, improving fresh air circulation in line with latest guidance and recommendations.

We have delivered additional training to our Cleaning Team to ensure robust and enhanced cleaning schedules are maintained.

Public areas will be cleaned regularly throughout the day, with particular focus on frequent contact surfaces and high touch point areas.

We have put in place specific waste management procedures, in line with Public Health England guidance, to manage the safe disposal of PPE.

PROTECT & DETECT



COVID STATUS

We await the outcome of the government review but it may be that you need to verify your Covid status prior to event entry. This means that you have evidence of having received both vaccines, or completed a negative lateral flow test prior to your visit. This may involve some verification checks being carried out prior to entering the venue.

TEST & TRACE

Supporting Test & Trace may be a government requirement which would involve our venue QR code scanning on arrival for contact tracing purposes, if needed. Tickets booked on-line will automatically contain details if required for contact tracing.

MEDICAL SUPPORT

Medical support and advice will be provided onsite in the event of feeling unwell.

PERSONAL PROTECTION EQUIPMENT (PPE)

The wearing of face masks/face covering, except exemptions, may be a government requirement.

The venue team will wear PPE in line with the latest government guidance to protect themselves and visitors.

COMMUNICATION



We will continue to communicate the latest information relating to individual events, via our website and social media.

Individual Event Organisers will also continue to update their websites and social media platforms.

This information could change at any time so please do check the latest information before you travel.

SYMPTOMS

Please follow government guidelines at all times, particularly relating to symptoms and isolation for high risk categories. Please do not visit if you are showing any symptoms.

PURCHASING TICKETS FOR EVENTS

We continue to await further government guidelines but it is likely that for most events, tickets will need to be purchased in advance to manage volumes and some events may be subject to timed arrival slots.

Please continue to check our website for updates or contact us direct for information regarding individual events.

Whilst it may be possible to purchase event tickets on the day of your visit, at this stage this cannot be guaranteed. To avoid disappointment, we recommend purchasing tickets in advance as soon as they are made available, as social distancing measures may remain in place and attendance numbers may be limited.

We hope this information has answered any questions you may have but if not, please do contact us info@warwickshireeventcentre.co.uk or [@WECEvents](https://www.facebook.com/WECEvents).

We will continue to monitor government progress and keep you updated via our website.

