

OPEN FOR EVENTS

THE WARWICKSHIRE EVENT CENTRE FULLY REOPENED

We have now FULLY REOPENED for events and look forward to WELCOMING YOU BACK to our venue. Our principal focus remains the safety and wellbeing of everyone attending the WEC. We have space, facilities, plenty of fresh air and expertise needed to make sure that you can enjoy your favourite events in a safe, secure and controlled environment.

We want to make sure that you have full peace of mind ahead of your visit, so rest assured, we have followed government guidance and made sure that we have all the necessary COVID-19 measures in place including:



Face coverings: visitors are encouraged to wear a face covering during their visit unless exempt.



Hand sanitising: stations are available throughout the venue



Practise social distancing: visitors are encouraged to keep a safe and comfortable distance apart.



Contactless transactions: are preferred, making your visit as contactless as possible.



Advanced cleaning and hygiene protocols: remain in place.



Continuous fresh air ventilation: newly installed ventilation system supplemented by natural air ventilation throughout the venue.



Check-in at the WEC - NHS QR CODE: for visitors wishing to use the app

PLANNING ON VISITING US SOON?

Don't forget to check the event organiser's website to make sure that before you arrive, you are fully informed on any additional measures that may be in place specific to the event.

WE'RE GOOD TO GO

The Warwickshire Event Centre is:



Accredited with the Visit England 'We're Good to Go' industry charter mark. This verifies that the venue meets government and industry Covid-19 guidelines, ensuring processes are in place to maintain cleanliness and aid social/physical distancing to reopen.



Adhering to national and local government guidance and laws, as well as venue and industry specific requirements to work in a Covid-19 Secure way during the pandemic.



Continuing to review and update completed risk assessments – Framework for running events safely.



Staying COVID secure.

Here is an outline of the additional Covid-19 secure measures you may expect to see in place when you visit the Warwickshire Event Centre.

BEFORE YOU ARRIVE

MAKE SURE YOU ARE FREE FROM SYMPTOMS

Please DO NOT attend if you are displaying symptoms, have been asked to self-isolate, or live with someone who has symptoms of COVID-19 - follow the guidance on testing and self-isolation.

www.nhs.uk/conditions/coronavirus-covid-19/symptoms/

PRE-BOOK YOUR EVENT TICKETS

When attending an event, we recommend you pre-register or pre-book any tickets in advance. Some events may require all tickets to be pre-booked so please check the ticket details for your specific event as on the day purchase/registration may not be available.

THINK ABOUT BRINGING YOUR FACE COVERING

Face coverings are no longer required by law, but the government recommends that people should continue to wear them in crowded and enclosed settings, to protect themselves and others. You are encouraged to wear a face covering during your visit unless exempt.

ON ARRIVAL

We continue to have measures in place to help keep you safe so you have an enjoyable event experience and a great day out.

Remember – The WEC offers ample and free parking.

Shuttlebuses: Where a service is running from the Leamington Spa Railway Station to the WEC (specific events only) measures may be in place including the wearing of face coverings and reduced capacities.

DURING YOUR VISIT

Check-in at the WEC: NHS QR CODE – for visitors wishing to check in using the NHS app.

We continue to support contact tracing through the Government's NHS COVID-19 Track and Trace app. For visitors wishing to check in on arrival using the NHS QR code, this will be displayed on entry to the WEC.

HAND SANITISER STATIONS

You will find hand sanitiser stations available at all of our entry and exit points throughout the venue and you are encouraged to use them.

AIR QUALITY AND VENTILATION

In line with government guidelines, we provide the optimum amount of fresh air across the venue to minimise the risk of COVID -19 transmission. This includes the recent installation of a mechanical ventilation system to ensure clean and safe air is circulated throughout, supplemented with natural ventilation through the opening of doors and windows as necessary.

FOOD AND DRINK

The WEC restaurant will be serving a variety of food and drink options to choose from, including hot food and grab and go menus. To minimise contact points, contactless transactions are preferred and protective screens have been installed. Please follow the floor markings for social distancing, hand sanitising is encouraged and advanced cleaning and hygiene protocols remain in place.

TOUCH FREE EXPERIENCE

Contactless payment options are preferred throughout the venue and encouraged to minimise contact points. Cash options will also be available.

SPACE AND SOCIAL DISTANCE

We aim to keep our visitors comfortable throughout their visit. We continue to practise crowd management and safe movement of people to prevent overcrowding and bottlenecks at certain points. We will continue to monitor visitor numbers. You may be asked to enter/exit via separate doors.

ENHANCED VENUE CLEANING

Enhanced cleaning measures with an additional focus on high-frequency touch points remain in place such as counters, doors, handrails and toilets.

FRIENDLY WEC TEAM TO SUPPORT YOUR VISIT

Our friendly WEC team are there to welcome you and continue to support your visit as usual. Our principal focus remains the safety and welfare of everyone attending the WEC venue.

Please check our website: www.warwickshireeventcentre.co.uk

What's on Page for the latest event information, as well as your event organiser website for more information on the measures they have in place specific to their event.

We hope this information has answered any questions you may have but if not, please do contact us info@warwickshireeventcentre.co.uk.

All information is correct as at 13/08/21 and subject to change in line with Government and Industry Guidelines.

